

CONSUMER RIGHTS AND RESPONSIBILITIES

RIGHT:

*To safety

- government protection
- Food and Drug

Administration (FDA)

- Consumer Product Safety Commission (CPSC)

*To be informed

- protection against false and misleading information

*To choose

- a variety of products
- competitive prices
- no monopolies
- magazines

*To be heard

- complain
- BBB
- Consumer Protection Agency

RESPONSIBILITY:

*To use products safely

- read information, use and care booklets

*To seek information and use it to make decisions

- choose appropriately

*Choose goods and services carefully.

- shop a variety of places
- use consumer

*To speak up and let likes and dislikes be known

- complaint letters
- support reputable businesses