UEN
UTAH EDUCATION NETWORK
WWW.UEN.ORG

FY2012 STRATEGIC PLAN
Mission: We network for education.

Vision: To be Utah's most recognized, trusted, and accessible partner for innovation in educational technology.

Values:	Caring	Leadership	Integrity	Communication	Service
	supporting our co-workers, customers, and community.	advancing relationships and encouraging ideas.	keeping our promises.	listening to meet needs.	benefiting our partners.

	NETWORKING SERVICES	**APPLICATION HOSTING**	**APPLICATION SUPPORT**
Initiatives	1. Complete Utah Anchors BTOP project 2. Build metro ring and SE capacity 3. Build data center 4. Plan for IVC replacement cycles 5. Connect new schools & elementaries 6. Conduct RFPs/procurement for WAN 7. Explore feasibility of I2 ION in Utah 8. Pursue additional funding sources 9. Expand digital broadcast translators 10. Coordinate w/national groups, peers 11. Build UEN's capacity as UCAN site	1. Migrate to web-services architecture 2. Manage Utah Database Alliance grant 3. Apply IPv6 for Outfacing Services 4. Move to centralized authentication 5. Complete core mgmt interface 6. Curate resources for Common Core 7. Add e-commerce to PD registration 8. Develop preschool reading site 9. Create an Apps for Education site 10. Integrate OER Glue and my.UEN 11. Redesign NetSafe Utah website 12. Expand eMedia and PBS LM content 13. Procure & launch web conferencing 14. Program USOE UTIPS testing tool 15. License mission-aligned programming 16. Maintain Pioneer Library databases 17. Increase mobile-friendly tool set 18. Retire BB, migrate to 100% Canvas LMS 19. Build UETS & UELS websites	1. Administer E-Rate program 2. Implement strategic communication plan 3. Host technical summit & UtahSAINT conf. 4. Expand QuickTicket and Site DB tools 5. Expand online security monitoring 6. Plan for national SC12 conference 7. Support NSF-EPSCoR Utah projects 8. Host T-Forum and C-Forum meetings 9. Teach others about UEN tools & services 10. Support UtahFutures project 11. Support USHE Gen Ed courses project 12. Support USHE and K-12 Canvas sites 13. Produce user guides & documents 14. Produce video tutorials on UEN tools 15. Increase online & just-in-time PD 16. Support IVC scheduling processes 17. Leverage social networking tools 18. Engage community w/screenings & events
Performance Indicators	% goals completed on time + within budget % of network uptime % of network upgrades completed on time and on budget $ grant funding secured	% goals completed on time + within budget % grant project goals met # IVC events (one-time and recurring) # web visits and % growth # Pioneer logins and # results returned # LMS course sections	% goals completed on time + within budget % growth in E-Rate reimbursements # of workshops and support events # of participants % incidents resolved on time % of tools with user documentation

Guide to Acronyms: BB=Blackboard |BTOP=Broadband Technology Opportunities Program |CPB=Corporation for Public Broadcasting| DB=database |E-Rate=Universal Service Fund|I2-Internet2|ION=Interoperable On-Demand Network|IPv6=Internet Protocol version 6|LMS=Learning Management System |NSF-EPSCoR=National Science Foundation Experimental Program for Stimulating Competitive Research| OER=open educational resources |PD=professional development |PBS LM=Public Broadcasting Service Learning Media |RFP=Request for Proposals|SC12=International Conference for High Performance Computing, Networking, Storage and Analysis |SE=Southeastern| IVC=Interactive Video Conferencing| UCAN=Universal Community Anchor Network| UELS=Utah Educational Leadership Standards| UETS=Utah Effective Teaching Standards| |USOE=Utah State Office of Education| USHE=Utah System of Higher Education| UtahSAINT=Utah Security Advisory and Incident Network team |WAN=Wide Area Network