## January 2019 Report re: EBSCO K-12

Number of complaints – 0 Number of outstanding service tickets with EBSCO – 0

Staff members reviewed the attached report with EBSCO personnel on January 11, 2019. As of this time, there are no outstanding service tickets with EBSCO and UETN has received no further requests to review content that the requester deemed inappropriate.

We will continue to provide monthly updates through the remainder of the school year.

### Filtering:

- Implemented and on every K-12 school profile in Utah
- Up to over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (\*) to include alternative endings of words, plurals, etc.

(We see the addition of terms slowing down as this was a new filter (in October 2018), but will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

#### **Filter monitoring**

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

**Monitoring Searches:** Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN, Granite School District and Salt Lake City School District. The word cloud shows terms being searched, terms deemed inappropriate for school use result in no returned search results.

- To be updated monthly in this report and included below.

# Word Cloud on UEN Account (rolling searches last 3 months) - Run 11/21/2018

model tgeorge washington leadership ancient egyptbrown v. board of educationsalem witch trialsabraham lincoln time loops and repeatmarie curie feminismancient egyptsupreme court cars phases of the moonutah during world war ii time loops and history of panhandlingancient egypt
physical discipline censorship nature deficit disorder north korea grip strength moon phases tigers daa prairie dogs brain injury sushi pasta time loops not repeat pasta and history of mango sushi pasta
auxiety edger ellen non king tut <b>o o y a bo y a o tut tut o</b> original
fuck gun control football walt disney <b>George Washington</b> dogs barack obama trojan war
thomas jefferson "goal setting" utah during world war 2 tiger freedom of the press
"global business" challenges george washington general entomopathogenic nematodes brain injury and soccer football concussions stopping by woods on a snowy evening cars and racing newtons laws of motion iroquois culture puma stopping by woods on a snowy evening cars and racing newtons laws of motion hamburgers and history of solid state drive iroquis george washington military penis

Word Cloud on UEN Account (rolling searches last 3 months) - Run 12/10/2018:
social media dogs and toys not cats utah during world war ii pizza and history of "goal setting" wilma rudolph
miranda v. arizona christopher columbus stem cells stock market fraue history of book burning
death penalty abortion immigration cars lunar phases great depression jackie robinson hernan cortes
ancient cgypt anxiety Stopping by Woods on a snowy evening illiteracy
judaism john cabot beowulf artists
book burning video games king tut tiggers dogs tiger iroquois the red scare racism redbull fortnite rosa parks sloth tiggers so to sex to ys world war 2 depression utah
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animal rights voting rights george washington edgar allan poe videogames
alienation in school medical marijuana gun control global warming teen suicide suicide suicide vasco da gama "stem cells" holocaust salem witch trials walt disney moon phases history of technology
laptops political parties brain injury general george washington pyramids freedom of the press
sushi amerigo vespucci ku klux klan prescription drug abuse pizza george washington general traion was
navajo brown v. board of education entomopathogenic nematodes pasta and history of phases of the moon music
Word Cloud on UEN Account (rolling searches last 3 months) - Run 1/10/2019:
immigration in the united states sleep "chocolate chips" and cookies political parties in the united states boston tea party better cleaned school shootings are achieved political parties in the united states buildbism
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Looking at the three word clouds above over the past 3 months, you will notice that the recent cloud from 1/10/19 still has a the term "sex toys" which is very small on the right, meaning that these "bad" searches have occurred less, or as we suspected, with time moving on, these are no longer searches being terms conducted by users, and the term filter is working. Some of the other terms have fallen off the word cloud completely. The search filter is working and searches done by users seem to be for legitimate research purposes.

#### Total Searches conducted 10/1/2018 to 12/31/2018 was 130,002\*

\*We know that October use was much lower with the K-12 database profiles shut down to the public for most of the month. Then once access was restored to the public, use increased. The 130,002 represents 3 months of access and the word clouds above represent the most frequently searched terms during those three rolling months.

To show what 'normal use' might look like, below are search clouds from two different school districts run 12/10/2018.

Word Cloud on Granite School District (rolling searches last 3 months) - Run 1/10/2019:

# the american dream is deader than ever alabama tr "charlotte's web" and nd book honor killing **CUTHENASÍA** booklist h5n1 al qaeda **VICTNAM WAT** alcatraz stopping by woods on a snowy evening

Word Cloud on Salt Lake City School District (rolling searches last 3 months) - Run 1/10/2019:

# global warming and climate change alex smith freedom utah inland port immigration global warming behavioral activation an 112140572 prevalence and incidence of mdd in the thai elderly. kirkus behavioral activation therapy red panda cardi b cam jansen nancy drew john c fremont

john henry weber immigration united states red panda habitat state-sponsored 10.1016/j.jad.2018.04.108 Igbtq youth suicide kennerley et al., 2017 state-song

Monitoring Searches Summary update:

We know UEN account was shut down for weeks to the public and the searches conducted would have been testing the results, then testing the filter. As suspected, the largest term in the UEN Search Cloud of "Sex Toys" from November's report has decreased in size significantly and we believe will eventually go away over time as other "bad terms" have, once we roll though the full 3-month period when the account was shut down. There are a few other "bad terms" which are in the UEN Word Cloud that are being filtered out now as well and we are seeing what looks like 'normal use' with terms like "gun control", "red scare", "immigration" and "history of technology" as some of the top searched terms which seems as very typical research topics.

To compare use or what might be 'normal use', in looking at the Granite School District and Salt Lake City School District Word Clouds, the most search terms seem to be for legitimate research or interest.