March 2019 Report regarding EBSCO K-12 for Utah

Number of complaints – 0 Number of outstanding service tickets with EBSCO – 0

Staff members reviewed the attached report with EBSCO personnel on March 8, 2019. As of that time, there were no outstanding service tickets with EBCSCO and UETN had received no further requests to review content that patrons deemed inappropriate.

The reports were discussed with the UEN Advisory Council on February 8 and the UETN Governing Board on February 15.

We will continue to provide monthly updates through the remainder of the school year.

Filtering:

- Implemented and on every K-12 school profile in Utah
- Up to over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (*) to include alternative endings of words, plurals, etc.

(We see the addition of terms slowing down as this was a new filter (in October 2018), but will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

Monitoring Searches: Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN, Granite School District and Salt Lake City School District.

- To be updated monthly in this report and included below.

Word Cloud on UEN Account (rolling searches 3 months) - Run 11/21/2018

model t george washington leadership brown v. board of education salem witch trials abraham lincoln marie curie ancient egypt supreme court soccer utah during world war ii ice cream and history of panhandling
physical discipline censorship nature deficit disorder north korea grip strength moon phases tigers dna prairie dogs brain injury anxiety edgar allan poe king tut sloth videogames iroquois Sex SOCX toys for the redbull ice cream world wor? nime sex
ice cream world war 2 pizza sex fuck gun control football walt disney dogs and toys not cats thomas jefferson
thomas jefferson "goal setting" utah during world war 2 tiger freedom of the press brain injury and soccer football concussions george washington general entomopathogenic nematodes navajo iroquois culture puma stopping by woods on a snowy evening cars and racing newtons laws of motion hamburgers and history of solid state drive iroquis george washington military penis

social media does and toys not cate with during world war ii pizza and history of ice cream and history of
red scare miranda v avizana, christanbar columbus, stem cells "stock market" fraud "goal setting" wilma rudolph
death penalty abortion immigration cars lunar phases great depression jackie robinson hernan cortes
ancient equal anxiety stonning by woods on a snowy evening
book burning video games king tut The Charge Pres dogs tiger iroquois the red scare
judaism john cabot beowuld artists book burning video games king tut tigger iroquois the red scare racism redbull fortnite rosa parks sloth tigger iroquois world war 2 depression utah
animal rights voting rights george washington edgar allan poe videogames
alienation in school Medical Marijuana Yuli Cullurul global Warming teen suicide
vasco da gama "stem cells" holocaust salem witch trials walt disney laptops political parties brain injury general george washington pyramids freedom of the press
sushi amerigo vespucci ku kuy kien procedintion drug obuco nizvo george Washington general nich y nuusuu
navajo brown v. board of education entomopathogenic nematodes pasta and history of phases of the moon music
Word Cloud on UEN Account (rolling searches 3 months) - Run 1/10/2019:
immigration in the united states sleep "chocolate chips" and cookies political parties in the united states becton too party
alienation boston tea party battle of long island school shootings grace abbott political parties battle of cowpens stress murder of emmett till frederick douglass pyramids censorship in schools battle of cowpens melocity to the second school shooting stress murder of emmett till frederick douglass pyramids censorship in schools battle of cowpens battle of school
the structure of the st
vaccines judaism jane eyre fortnite red scare medical marijuana voting rights king tut hamlet sex toys
music harde after the state of
neverty clam calle autority au
beam penalty immigration guilt guilt guilt up history of technology
world war 2 history of book burning the red scare was not of social media
ailuronhohia youryo washinglun anxioly orti book huyonna illi teraev martin luther kina ir
crazy harse premisione me toon suloue and toto the tool suloue and the toto the toto suloue and the toto sulou and the toto suloue and the toto su
jack the ripper dogs stopping by woods on a snowy evening technology hunting
the most demostice alignation in askeel physician applicated aviaida, sheeplate shine
the great depression anenation in school physician assisted suicide chocolate chips holocaust prescription drug abuse in america "chocolate chips" pony express sports american dream
Word Cloud on UEN Account (rolling searches last 3 months) - Run 2/7/2019:
cloning human rights and civil rights jackie robinson (reedom igbo culture and gender censorship in schools
stock market oregon trail salem witch trials immigration in the united states hamlet stock market trends homelessness school shootings bermuda triangle climate change the great depression chinua achebe
world war 2 the red score (Inhal Warming history of book hurning
king total with the second sec
pearl harbor book burning CH II II III O O O III III O O O IIII O O O IIII anxiety red scare technology
animal testing rosa parks
music artists 1050 parks we
signific region dons concorchin monical marining depression region stanice
suicide pyramids stopping by woods on a snowy evening illiteracy malcolm x

love plastic pollution death penalty prescription drug abuse george washington anne frank animal farm 9/11 boston tea party

christopher columbus ku klux klan history of technology alexander hamilton homework battle of bunker hill ailurophobia us stock market trends prescription drug abuse in teens ferdinand magellan ww2 igbo culture

Word Cloud on UEN Account (rolling searches last 3 months) - Run 3/7/2019:



Looking at the four word clouds above over the past 5 months, you will notice that the recent cloud from 3/7/19, there appears to be no "inappropriate terms" which is as we suspected what would happen months ago. With time moving on from September and October 2018, these are no longer searches being terms conducted by users, and the term filter is working as it's supposed to. Terms have fallen off the word cloud completely. The search filter is working and searches done by users seem to be for legitimate research purposes.

Total Searches represented and conducted 12/1/2018 to 2/28/2019 was 195,977

The 195,997 represents 3 months of access and the word clouds above represent the most frequently searched terms during those 3 rolling months across UEN accounts

To show what 'normal use' might look like, below are search clouds from two different school districts...

Word Cloud on Granite School District (rolling searches last 3 months) - Run 2/6/2019:

mullen, shaun charlotte's web wetlands discipline Cuthenasia graceling vietnam war al qaeda honor killing vietnam war sleep suicide Suicide in utah h5n1 tr "charlotte's web" and nd book

(treatment or intervention or therapy) and depressive disorder goshute indians, franklin d. roosevelt dragon captives, peter skene ogden, albert bierstadt **franklin duck** marie curie etienne provost simone biles asia setting asia net neutrality secrets of the seven depressive cycle tr "asia" and nd book the patient's positive activities tpleasure or mastery. net neutrality your business

Monitoring Searches Summary update:

We know UEN account was shut down for weeks to the public and the searches conducted would have been testing the results, then testing the filter. As suspected, the largest term in the UEN Search Cloud of "Sex Toys" from November's report has decreased in size significantly and we believe will eventually go away over time as other "bad terms" have, once we roll though the full 3-month period when the account was shut down. There are a few other "bad terms" which are in the UEN Word Cloud that are being filtered out now as well and we are seeing what looks like 'normal use' with terms like "gun control", "red scare", "immigration" and "history of technology" as some of the top searched terms which seems as very typical research topics.

To compare use or what might be 'normal use', in looking at the Granite School District and Salt Lake City School District Word Clouds, the most search terms seem to be for legitimate research or interest.

Filter monitoring

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.