# May 2019 Report regarding EBSCO for K-12 for Utah

Number of complaints – 0 Number of outstanding service tickets with EBSCO – 0

Staff members reviewed the attached report with EBSCO personnel on May 9, 2019. As of that time, there were no outstanding service tickets with EBSCO and UETN has received no further requests from patrons to review content.

We will continue to provide monthly updates through the remainder of the school year.

## Filtering:

- Implemented and on every K-12 school profile in Utah
- Up to over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (\*) to include alternative endings of words, plurals, etc.

(We see the addition of terms slowing down as this was a new filter (in October 2018), but will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

**Monitoring Searches:** Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN, Granite School District and Salt Lake City School District.

- To be updated monthly in this report and included below.



Word Cloud on UEN Account (rolling searches 3 months) - Run 12/10/2018:

ice cream and history of pizza and history of social media dogs and toys not cats utah during world war ii "goal setting" wilma rudolph red scare "stock market" fraud miranda v. arizona christopher columbus stem cells history of book burning death penalty abortion immigration cars great depression iackie robinson hernan cortes ancient egypt anxiety 5 iohn cabot beowulf artists censorship jane eyre climate change dogs tiger iroquois the red scare book burning video games **SEX TOYS** world war 2 depression utah racism redbull formite rosa parks voting rights edgar allan noe videogames animal rights sex barack obama utah during world war 2 football alienation in school **medical marijuana** global warming teen suicide vasco da gama "stem cells" holocaust salem witch trials walt disney moon phases history of technology laptops political parties brain injury general george washington pyramids freedom of the press henry hudson sushi amerigo vespucci <sub>ku klux klan</sub> prescription drug abuse pizza george washington general entomopathogenic nematodes pasta and history of phases of the moon trojan war brown v. board of education Word Cloud on UEN Account (rolling searches 3 months) - Run 1/10/2019: immigration in the united states sleep "chocolate chips" and cookies political parties in the united states boston tea party battle of long island school shootings grace abbott political parties huddhism alienation battle of cowpens stress murder of emmett till frederick douglass censorship in schools christopher columbus malcolm x drug abuse in teens medical marijuana tigers ku klux klan "stem cells" laptops voting rights king tut vaccines vaccination judaism jane eyre fortnite red scare battle of trenton sloth qlobal warming Censorship salem witch trials abortion atomic bomb music poverty suicide stem cells racism depression walt disney animal testing

death penalty immigration 🖳 history of technology social media vasco da gama history of book burning 11 SCATE rosa parks climate change world war 2 ailurophobia george washington anxiety 9/11 book burni illiteracy martin luther king jr crazy horse prehistoric life teen suicide artists video games sons of liberty animal abuse jack the ripper dogs stopping by woods on a snowy evening american revolution animal rights freedom vietnam war hattle of bunker hill sleep deprivation

the great depression alienation in school physician assisted suicide chocolate chips homelessness "chocolate chins" pony express prescription drug abuse in america **SDORTS** 

Word Cloud on UEN Account (rolling searches last 3 months) - Run 2/7/2019:

freedom igho culture and gender cloning human rights and civil rights iackie robinson censorship in schools salem witch trials immigration in the united states hamlet oregon trail stock market trends stock market the great depression chinua achebe homelessness school shootings bermuda triangle climate change football **Arming** history of book burning cell phones world war 2 the red scare 910 king tut anxiety red scare technology pearl harbor book burning social media <sub>atlantis</sub> soccer animal testing rosa parks tigers video games <sup>marijuana</sup> music artists sloth basketball abortion depression refugee stantee sports racism dogs censorship suicide illiteracy malcolm x pyramids anne frank animal farm plastic pollution death penalty prescription drug abuse george washington boston tea party 0/11 ku klux klan history of technology alexander hamilton homework battle of bunker hill

wilma rudolph

american dream

#### Word Cloud on UEN Account (rolling searches last 3 months) - Run 3/7/2019: igho culture igho culture and gender jackie robinson depression dogs anxiety battle of bunker hill u.s. stock market trends chinua achebe michelangelo sports obesity marijuana holocaust stock market cell phones plastic pollution euthanasia william shakespeare george washington segregation bigfoot homework jim crow laws abortion hamlet ww2 animal testing fortnite video games football the great depression anne frank walt disney pearl harbor media human rights refugee atlantis <sub>love</sub> mars tiger death penalty artificial intelligence auschwitz oregon trail leonardo da vinci basketball civil war football concussions animal farm immigration in the united states vaccination 9/11 school shootings stan lee thomas iefferson Word Cloud on UEN Account (rolling searches last 3 months) - Run 4/11/2019: social media and mental health renaissance malala yousafzai animal farm cotton gin steel plow oregon trail human trafficking marijuana us stock market trends obesity basketball william shakespeare football concussions artificial intelligence jackie robinson cell phones pearl harbor attack climate change stock market trends martin luther king jr adolf hitler civil war world war II mass extinction homework school uniforms mars leonardo da vinci plant atomic bomb video games abraham lincoln racism lion holocaust Vietnam War george washington bigfoot purr the great degression dogs global warming World War rosa parks animal testing fortnite ww2 vaccines slavery medical marijuana alexander hamilton tiger plastic pollution **homelessness** malala american revolution great depression death penalty walt disney human rights otto frank lebron james feminism iim crow laws segregation civil rights movement social media effects on teens alternative energy and wind iqbo culture

Word Cloud on UEN Account (rolling searches last 3 months) - Run 5/8/2019:



Looking at the word clouds above over the past 6 months, you will notice that the recent cloud from 5/8/19, there appears to be no "inappropriate terms" which is as we suspected what would happen months ago. With time moving on from September to October and late 2018, to these past few months in 2019, these are no longer searches being terms conducted by users, and the term filter is working as it's supposed to. Terms have fallen off the word cloud completely. The search filter is working and searches done by users seem to be for legitimate research purposes.

### Total Searches represented and conducted 2/1/2019 to 4/30/2019 was 195,402

The 195,402 represents 3 months of access and the word clouds above represent the most frequently searched terms during those 3 rolling months across UEN accounts

To show what 'normal use' might look like, below are search clouds from two different school districts...

Word Cloud on Granite School District (rolling searches last 3 months) - Run 5/8/2019:



Word Cloud on Salt Lake City School District (rolling searches last 3 months) - Run 5/8/2019:

secrets of the seven dragon captives depressive cycle simone biles adolf hit nike horned lizard gordon korman nicu Dattle of trenton goose girl affirmative action in college admissions francisco franco adolf hitler ocean acidification indigenous sustainable development light history owl diaries

# **Monitoring Searches Summary update:**

We know UEN account was shut down for weeks to the public and the searches conducted would have been testing the results, then testing the filter. As suspected, the largest term in the UEN Search Cloud of "Sex Toys" from November's report has decreased in size significantly and we believe will eventually go away over time as other "bad terms" have, once we rolled though the full 3-month period when the account was shut down. There are a few other "bad terms" which are in the UEN Word Cloud that are being filtered out now as well and we are seeing what looks like 'normal use' with terms like "gun control", "social media", "world war 2" and "tigers" as some of the top searched terms which seems as very typical research topics.

To compare use or what might be 'normal use', in looking at the Granite School District and Salt Lake City School District Word Clouds, the most search terms seem to be for legitimate research or interest.

#### **Filter monitoring**

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.