EBSCO Quarterly Report 2023 for Utah Education Network (UEN) (Q3) January 1, 2023 through March 31, 2023

'Parent' Accounts:

s6467521 - UTAH EDUCATION NETWORK s4459386 - Utah Education Telehealth Network

There was 1 Support tickets open this past quarter and it was closed. **No** support tickets were related to "inappropriate" content.

Term Exclusion Filter:

- Implemented and on every K-12 school profile in Utah
- Over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (*) to include alternative endings of words, plurals, etc.

(We will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

Monitoring Searches: Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN to be updated quarterly.

- Quarters are defined as:
- July, August, September
- October, November, December
- January, February, March
- April, May, June

Word Cloud on UEN Account (rolling searches 3 months) - January 2023 - March 2023 ocean exploration benefits caffeine addiction? caffeine for youth solar energy and (benefits or advantages) chess alt-right SOIAT ENERGY sand dams caffeine for youth depression Caffeine Consumption ocean exploration caffeine intake in college students caffeine ar "mcnutt, marcia" caffeine children sand dams kenya de "solar energy" nuclear energy age of consent with technology solar and [energy or power] and [benefits or advantages]

Looking at the word cloud above there appears to be no "inappropriate terms". This draws the conclusion that users (students or otherwise) are not searching "inappropriate terms" and/or the term filter is working as it's supposed to. The search filter/curation tool is working as intended, and searches done by users seem to be for legitimate research purposes as desired.

Total Searches represented & conducted 1/1/2023 through 03/31/2023 was 6,801,603.

The 6,801,603 represents 3 months of searches of what looks like 'regular use' across UEN user accounts. The word cloud above represents the most frequently searched terms during the 3 rolling months on the UEN account, UETN account and all accessing accounts. This represents use for April, May & June, 2022.

Top Search Terms for UEN as queried by users:	
pinewood derby	solar energy and (benefits or advantages)
pollution and ocean	(solar energy or solar power) and (benefits or advantages)
gravity powered	censorship and silence: how book bans and removals threaten diverse stories and voices
mental health culture	caffeine consumption
coyote	solar energy
developmental appropriate practice preschool	caffeine intake in college students
pollution and oceans not pacific	alt-right
gravity powered cars builds	caffeine children
pollution	solar energy and (benefits or advantages)
famine not poverty mostly takes place	(solar energy xor solar power) and (benefits or advantages)
high school student sleep	ar "mcnutt, marcia"
pollution or ocean	caffeine addiction in youth
standardized testing issues	sand dams kenya
preschool curriculum	chess
pinewood derby race	when depression brings teens down
pinewood	latin culture
pinewood derby and gravity powered	age of consent with technology
pollution and oceans and effect	sand dams
who does famine effect	jn "food and chemical toxicology: an international journal published for the british industrial biological research association [food chem toxicol] nlmuid: 8207483"
truth or consequences: neopragmatic	ocean exploration
cub scouts	caffeine for youth
irias, pablo eli	caffeine
dog poop	caffeine addiction
culture in the politics of mental health	de "solar energy"
truth or consequences: a neopragmatic	ocean exploration benefits

Top Search Terms for UEN as queried by users:

gravity racers	solar and (energy or power) and (benefits or advantages)
laura cordisco tsai	sand dams: simple way to save water in africa takes hold
garbage	simple way to save water in africa
interesting facts about coyotes	depression
gravity powered car	social media and mental health
definishin of money	nuclear energy
pinewood derby and gravity	caffeine addiction? caffeine for youth
continents	depression in teens
stress	social media and mental health young adults
culture mental health	beverage caffeine intakes in the u.s. food chem toxicol
mexico	age of the alt-right: new-age media and white nationalism in
	trump's america.
pinewood derby and fast	standardized testing effects on students

Monitoring Searches Summary update:

In looking at the most searched terms over the past 3 months, it appears to be of normal school use and for what seems to be student research.

Filter monitoring

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

Ongoing Action Items:

- Update Quarterly Report as requested by UEN
- Continue to monitor accounts and searches in schools throughout Utah.
- Communicate with each group of stakeholders should anything change.