# EBSCO Quarterly Report 2021 for Utah Education Network (UEN) (Q1) January 1, 2022 through March 31, 2022

#### 'Parent' Accounts:

s6467521 - UTAH EDUCATION NETWORK

s4459386 - Utah Education Telehealth Network

There were 6 Support tickets open this past quarter and all 6 closed. **No** support tickets were related to "inappropriate" content.

#### **Term Exclusion Filter:**

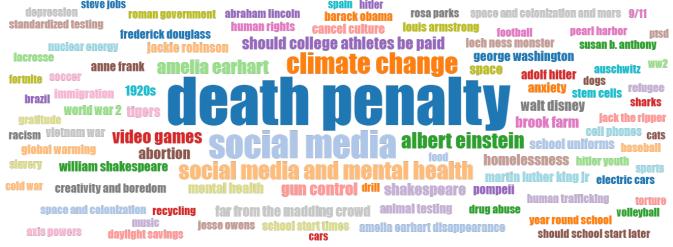
- Implemented and on every K-12 school profile in Utah
- Over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (\*) to include alternative endings of words, plurals, etc.

(We will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

**Monitoring Searches:** Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN to be updated quarterly.

- Quarters are defined as:
- July, August, September
- October, November, December
- January, February, March
- April, May, June

# Word Cloud on UEN Account (rolling searches 3 months) - Run 4/11/2022



Looking at the word cloud above there appears to be no "inappropriate terms". This draws the conclusion that users (students or otherwise) are not searching "inappropriate terms" and/or the term filter is working as it's supposed to. The search filter/curation tool is working as intended, and searches done by users seem to be for legitimate research purposes as desired.

# Total Searches represented & conducted 1/1/2022 to 3/31/2022 was 3,423,444 search queries

The 3,423,444 represents 3 months of searches of what looks like 'regular use' across UEN user accounts. The word cloud above represents the most frequently searched terms during the 3 rolling months on the UEN account, UETN account and all accessing accounts. This also represents use for January, February and March where January use can dip lower due to the winter break and the beginning of the new semester.

Top 100 Search Terms for UEN as queried by users:

dooth nonalty	anna frank
death penalty	anne frank
lacrosse	hitler youth
recycling	winter olympics
social media	jack the ripper
marine conservation	barack obama
climate change	cell phone
albert einstein	prejudice
brook farm	immigration
amelia earhart	roman government
social media and mental health	global warming
refugee	amelia earhart disappearance
far from the madding crowd	school start times
video games	jesse owens
cell phones	abraham lincoln
school uniforms	spain
shakespeare	gobi desert
frederick douglass	soccer
walt disney	drug abuse
gun control	moon landing
creativity and boredom	daylight savings
should college athletes be paid	auschwitz
pompeii	school lunch nutrition
george washington	should physical education be required in schools
brazil	human trafficking
1920s	sharks
vietnam war	football
abortion	dogs
jackie robinson	space and colonization and mars
gratitude	axis powers
homelessness	electric cars
space	space and colonization
dress codes in schools	year round school
human rights	baseball
mental health	nuclear energy
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william shakespeare	operation valkyrie
tigers	queen elizabeth
adolf hitler	allied powers
susan b. anthony	should school start later
•	
anxiety	steve jobs pearl harbor
loch ness monster	
louis armstrong	michael jordan elizabethan era
standardized testing	
martin luther king jr	racism
rosa parks	slavery
harry s truman	albert einstein and atomic bomb
stem cells	basketball
world war 2	depression
cancel culture	fortnite
recycling centers	salem witch trials
animal testing	recycling plastic
death penalty	anne frank
lacrosse	hitler youth
recycling	winter olympics
social media	jack the ripper
marine conservation	barack obama
climate change	cell phone
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## **Monitoring Searches Summary update:**

In looking at the most searched terms over the past 3 months, it appears to be of normal school use and for what seems to be student research.

### **Filter monitoring**

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

### **Ongoing Action Items:**

- Update Quarterly Report as requested by UEN
- Continue to monitor accounts and searches in schools throughout Utah.
- Communicate with each group of stakeholders should anything change.