

### Purpose



We connect people and technologies to improve education and healthcare in Utah.

### Initiatives



#### NETWORK

We will administer a secure, advanced, and stable network.

Grow capacity > Anticipate and plan for demand > Manage security risk > Support HPC for research > Merge UEN and UTN infrastructure > Leverage peering

#### APPLICATIONS

We will curate and support high quality resources and tools.

Align to core needs and standards > Support certificate and degree programs of our partners > Maximize cost savings through consortia > Improve accessibility > Foster telehealth adoption and deployment

#### SUSTAINABILITY

We will secure ongoing funding for our work.

Be transparent and efficient > Maximize E-Rate and HealthCare Connect funds > Seek grants and partnerships > Leverage other state and national initiatives

#### BROADCAST

We will extend programs and projects to benefit our community.

Manage FCC spectrum repack > Leverage the IP network, new technologies and applications > Produce new media > Engage with and amplify the work of community partners

#### DEVELOPMENT

We will provide excellent professional learning experiences integral to the work of our stakeholders.

Support Canvas training > Develop telemedicine resources > Staff adequately to reduce waitlists > Increase support for school administrators, libraries and healthcare community > Serve as a regional telehealth resource and leader

### Values



*Service: open, honest, clear and respectful*

*Innovation: new ideas and creative solutions, a responsible risk-taking culture*

*Diversity: respect for all*

*Equity: fairness, impartiality, balance*

*Fiscal Responsibility: stewardship, public trust*

*Empowered Staff: opportunities for professional growth*

*Communication: seek input, give voice to staff and stakeholders*

*Safety: welfare, security, and well-being of staff and constituents*

### Performance Indicators



1. 100% of sites connected at sufficient capacity to meet need
2. Network uptime and availability at 99.9% or greater
3. # of videoconferencing classes
4. Change in composite # of telehealth enabled activities
5. Website utilization metrics
6. \$ Savings through consortia purchasing
7. # of PD courses and credit hours completed
8. Finances are stable and sustainable
9. % of return on E-Rate and Rural Healthcare funds