We connect people and technologies to improve education and healthcare in Utah.

**NETWORK**
We will administer a secure, advanced, and stable network.

- Grow capacity
- Anticipate and plan for demand
- Manage security risk
- Support HPC for research
- Merge UEN and UTN infrastructure
- Leverage peering

**APPLICATIONS**
We will curate and support high quality resources and tools.

- Align to core needs and standards
- Support certificate and degree programs of our partners
- Maximize cost savings through consortia
- Improve accessibility
- Foster telehealth adoption and deployment

**SUSTAINABILITY**
We will secure ongoing funding for our work.

- Be transparent and efficient
- Maximize E-Rate and HealthCare Connect funds
- Seek grants and partnerships
- Leverage other state and national initiatives

**BROADCAST**
We will extend programs and projects to benefit our community.

- Manage FCC spectrum repack
- Leverage the IP network, new technologies and applications
- Produce new media
- Engage with and amplify the work of community partners

**DEVELOPMENT**
We will provide excellent professional learning experiences integral to the work of our stakeholders.

- Support Canvas training
- Develop telemedicine resources
- Staff adequately to reduce waitlists
- Increase support for school administrators, libraries and healthcare community
- Serve as a regional telehealth resource and leader

**Performance Indicators**

1. 100% of sites connected at sufficient capacity to meet need
2. Network uptime and availability at 99.9% or greater
3. # of videoconferencing classes
4. Change in composite # of telehealth enabled activities
5. Website utilization metrics
6. $ Savings through consortia purchasing
7. # of PD courses and credit hours completed
8. Finances are stable and sustainable
9. % of return on E-Rate and Rural Healthcare funds